

General Rental Terms and Conditions (GRTaC)

This document is a translation of the German Original, which can be found [here](#). If the two documents differ from each other, the German Original applies.

1. Scope

The following General Rental Terms and Conditions govern the short-term rental of a technical device including any accessories, hereinafter referred to as the Device, between DIM3NSIONS GmbH, hereinafter referred to as DIM3NSIONS, as the lessor, and the renting party, hereinafter referred to as the tenant.

2. Requirements

Equipment will only be rented to the tenant if the tenant has knowledge in the use of similar equipment. Proof of this can be provided either by being an existing customer of DIM3NSIONS or by submitting a photo of the nameplate of the device.

The equipment must remain in Switzerland or the Principality of Liechtenstein for the entire rental period; temporary export is not permitted.

3. Rental Period

The rent is charged in full days of 24 hours each. Working days and weekend/holiday days are equivalent. Partial days are charged in full, provided they consist of at least two hours. The minimum rental period is three days, the maximum rental period is 30 days.

A shortening of the rental period is possible under compliance with the minimum rental period and advance notice at least 24 hours before the effective return during the rental period. An extension of the rental period is possible by adhering to the maximum rental period and giving at least 48 hours' notice before the originally scheduled return, provided that the equipment has not already been scheduled for another use by DIM3NSIONS, i.e. there is no right to an extension.

4. Pickup / Return

Unless otherwise agreed, the equipment shall be picked up from the DIM3NSIONS showroom at the beginning of the rental period by the tenant or a third party designated by the tenant and returned to the same location at the latest at the end of the rental period.

Pickup/return shall take place during normal office hours; there shall be no entitlement to appointments outside these hours.

In case of non-compliance with the agreed time of return, from two hours beyond the united time, five times the rental price will be charged.

At the time of pickup, an official identification document must be presented, of which a photocopy will be made. In special cases, DIM3NSIONS may waive this formality; however, there is no right to such a waiver.

5. Condition / Damages of the Device

DIM3NSIONS shall hand over the device to the Tenant in working condition. Conversely, the tenant undertakes to return the device in the same condition, except for normal wear and tear.

In the event of damage caused by the tenant to the device, the tenant is liable for the necessary spare parts and the work required to repair the device.

The tenant shall immediately report any defects via one of the official DIM3NSIONS support channels. In the event of a defect, the invoicing of the rental fee will be suspended from the time of receipt of the damage report until the time the device is available again for the customer, provided that the defect prevents the operation of the device.

6. Liability / Disclaimer

In the event of a defect of the device, whether caused by the customer or not, DIM3NSIONS shall not be liable for any consequential costs arising from the failure of the device. The customer is responsible for the operation, whether supervised or unsupervised.

The tenant is liable for the loss or destruction of the device during the entire rental period at the replacement value of a new device.

7. Prices / Costs

The following costs (incl. VAT) apply during the rental period per day:

Rental Ultimaker 2+: CHF 24.-

Rental Ultimaker 3: CHF 39.-

Additional Printcore: CHF 1.40

For rentals of up to and including seven days, a base fee of CHF 20.- incl. VAT will be charged.

The costs for cleaning and repair, as far as they relate to damage or changes in condition that go beyond the normal extent, will be charged at actual cost, whereby the working hour costs CHF 100.00 plus VAT.

Consumables (filament) are not rented but purchased by the tenant.

8. Additional Terms and conditions

The general terms and conditions of DIM3NSIONS GmbH (<https://www.dim3nsions.ch/agbs>) as well as the privacy policy contained therein (<https://www.dim3nsions.ch/datenschutz>) apply.

9. Place of jurisdiction

The place of jurisdiction is the registered office of DIM3NSIONS.

10. Severability clause

If parts of these GRTaC are invalid due to mandatory Swiss law, the validity of the other parts shall not be affected thereby.

Aesch ZH, 30. August 2020